

Tesoro BossWood

Luxury Engineered Plank Warranty

LIMITED LIFETIME RESIDENTIAL WARRANTY AND LIMITED 15 YEAR COMMERCIAL WARRANTY

The Bosswood Factory warrants, to the original purchaser, that the flooring will be free of manufacturing defects, and the surface will not wear through* when used under normal residential traffic conditions. ***Wear-through** is defined as total loss of pattern in a minimum of 2 sf area. Scratches, staining, fading, or loss of gloss are not considered wear-through and not covered by this warranty.

If the product wears through, the factory will at its option replace or refund the portion of the floor in question as covered under this warranty. This warranty does not cover labor, unless professionally installed, nor any other incidental expenses incurred, as a result of covered defect. Should the original floor be discontinued, the factory will replace the defective material with a BossWood floor of equal value. This warranty is exclusive to the original purchaser and in lieu of all other warranties, expressed or implied, and all other remedies, guarantees or liabilities arising by law or otherwise.

Failure of floor due to baseboard, quarter round and/or door trim pinning floor down and not allowing required 1/16” space underneath all moldings for the flooring expansion/contraction, will not be covered under this warranty. All rolling chairs must have a floor pad protector underneath. All furniture is recommended to have protection under each leg. **Any cabinets installed on top of a floating floor void the warranty completely.** For additional warranty information, including Prorated Warranty Periods for material & credit – go to www.internationalwholesaletile.com

LIMITED 15 YR LIGHT COMMERCIAL WARRANTY

BossWood warrants to the original purchaser that the flooring will be free of manufacturing defects, and the surface will not wear through* (see definition above) for 15 yrs after the date of purchase of the product when used under normal light commercial foot - traffic conditions. Heavy-Foot Traffic, such as in commercial kitchens, backbars, lobbies, hallways, and any area with rolling loads are not covered under this warranty. Loss of gloss is not considered wear-through.

Pet Friendly Warranty

BossWood warrants that this laminate flooring will resist permanent staining caused by pet urine (domestic cat or dog) when thoroughly cleaned. Urine must be cleaned immediately and not be allowed to dry.

WaterProof* Warranty

* **BossWood** will resist damage from moisture due to well wrung out mopping and everyday small household spills, if cleaned up within 500 hours. Bosswood is waterproof on top, within these limits. The locking joints themselves are water resistant, but not waterproof. This is why spills are recommended to be cleaned up and not allowed to linger. The moisture warranty excludes damage resulting from mold and/or mildew growth, due to prolonged exposure to moisture, above or underneath. This warranty also does not cover indoor flooding or outdoor flooding. It also does not cover prolonged moisture exposure from things like broken or leaking pipes in, above or under the concrete slab, nor any concrete moisture reading exceeding 4%, that could be caused by wet conditions in or around the job/home site. All these warranties are contingent on proper Care and Maintenance and proper installation according to guidelines at www.internationalwholesaletile.com