

# **TESORO WOOD FLOORING 101**



Tesoro Luxury Engineered Hardwood Flooring is specially designed, handcrafted, and selected to offer the most beautiful wood flooring in the market today! In order for wood flooring to be fully enjoyed it must first be understood, and as you know, this begins with a good education for both the installer and the homeowner to ensure expectations are understood and that it is installed professionally.

## **1. Getting Ready for Installation – Delivery & Subfloor Prep**

- For the most detailed information, please refer to the Tesoro Installation Guidelines found in the box or on our website at [www.internationalwholesaletile.com](http://www.internationalwholesaletile.com)
- An additional resource would be the National Wood Floor Association (NWFA) for even more detailed installation guidelines and answers to questions. [www.NWFA.org](http://www.NWFA.org)
- A few important highlights from this information would be:
  - All wood flooring must be acclimated to the environment that it will be in 24 – 48 hours prior to installation, including Tesoro Engineered Hardwood Flooring.
  - Wood is a natural product and will vary in color, tone, and grain from tree to tree and from plank to plank. Tesoro cannot guarantee against color variations within a floor, or variations between samples and the installed floor.
  - The installer MUST perform a detailed product quality inspection. Material must be inspected for quality, quantity, species, and color prior to installation. Ensure adequate lighting for proper inspection. If the material is not acceptable, do not install it, and contact the seller immediately.
  - The subfloor must be flat, dry, smooth, and clean.
  - Concrete subfloors must be tested for moisture and the readings recorded – according to ASTM F2659 using a calibrated digital moisture reader, like Tramex. There must be at least 8 readings taken & recorded every 1,000 sf. If concrete moisture is above 4% then it must be mitigated before installation can start.
  - It is recommended to use either a concrete sealer, like Sika MB Easy Rapid or Ardex MC Rapid, and install the sealer according to their instructions, prior to installing the floor.

## **2. Floating, Glue Down and/or Nail/Staple Installation Guidelines**

- Please refer to the Tesoro Installation Instructions found at [www.internationalwholesaletile.com](http://www.internationalwholesaletile.com) for all detailed information.
- An additional resource would be the National Wood Floor Association (NWFA) for even more detailed installation guidelines and answers to questions. [www.NWFA.org](http://www.NWFA.org)
- Some important highlights from this information would be:
  - The minimum size wood floor recommended for floating installations is 1/2” or thicker. 3/8” floors like NaturaLux are only to be glued down or stapled.
  - For floating floors – a 2mm pad and a 6-mil vapor barrier must be used.

- For glued down floors – only use a premium hardwood flooring adhesive, such as Bostik, Sika, Mapei, DriTac, HB Fuller Tec, etc.
- After Installation – review the proper way to cover the floor to avoid any damage from other trades (if needed).
- Review all the limitations and exclusions found in the Installation Guide – knowing these will help you better care for your floor.

### **3. Care and Maintenance for Tesoro Engineered Hardwood Floors**

- It is recommended to sweep or dust mop the wood flooring daily to remove any dirt or debris off the floor.
- Clean any spills that occur on the floor immediately with a dry or damp cloth.
- While vacuuming is also okay, do not use any vacuum with a beater bar.
- It is okay to use Swiffer products on wood floors, but ensuring proper use of WetJet is encouraged as over-wetting may damage the wood.
- Place protective mats near door entrances, in front of kitchen and bath sinks, under rolling chairs, and in areas where chairs are frequently moved in and out (such as dining rooms or around kitchen tables).
- Rotate or adjust mats from time to time so floor color adjusts uniformly over time.
- Never clean with a soaking wet mop. For deeper cleans the use of Bona wood floor cleaner products with a well wrung out mop and then dry the floor with a towel is recommended.
- Deflect peak direct sunlight with partially closed blinds, so it does not hit the floor. Continuous direct sunlight will cause the floor to fade faster in those areas.
- Keep pets' nails trimmed.
- Refer to the full Tesoro Care Instructions found at [www.internationalwholesaletile.com](http://www.internationalwholesaletile.com)

[Now Available NATURALUX - Visit our website for more information.](#)

We are excited you are promoting Tesoro Wood Floors, and we know your customers will be very happy when they are installed correctly! If you have any further questions consult the Tesoro Guidelines, the NWFA Guidelines or call Bill Behr at 407-448-5128.