

TESORO PORCELAIN & CERAMIC TILE

Care & Maintenance Guide

Caring For Porcelain & Ceramic Tile

- Porcelain and ceramic tile are prized for their durability and low maintenance, but the glazed surface and the grout joints between the tiles still need routine attention to look their best and to maximize longevity.
- Porcelain and ceramic tile bodies are essentially impervious to water. However, cementitious grout joints between the tiles remain porous and require their own care.

Routine Cleaning

- Sweep or vacuum on a regular basis to remove sand, grit, and dirt before it gets tracked across the surface. Loose debris acts like sandpaper underfoot and can scratch the polished or glazed finish of a tile.
- Use a Damp mop with a pH-neutral cleaner safe for tile and use plenty of clean water. Rinse and change your mop water often so you aren't redepositing dirt.
- Wipe up spills as they happen, especially on textured or matte finishes, which can hold onto contaminants more readily than a glossy glaze.

Tough Stains & Everyday Grime

- For grease, oil, or heavy kitchen buildup, an alkaline cleaner formulated for tile is typically effective.
- Avoid highly abrasive powders, steel wool, or metal-bristle brushes — these can permanently scratch or dull a glazed surface. Use a soft nylon brush, white scouring pad, or non-abrasive sponge instead.
- Always test any new cleaner or tool in an inconspicuous area first to confirm it won't discolor or damage the finish of the tile.

Grout Care

- Seal grout lines after installation and reseal periodically. Frequency depends on foot traffic and moisture exposure.
- Clean grout with a non-acidic, tile-and-grout-safe cleaner. Acidic or highly alkaline products can break down sealer and etch grout over time.
- Transition areas where floors meet walls, and spots prone to spills such as the wall behind a stove, may need extra attention.

TESORO TIPS

- *A glossy or polished finish shows scratches more readily than a matte finish — choose your desired finish and cleaning tools accordingly.*
- *The busier a space, the more often it will need cleaning and grout resealing.*
- *If you must use a harsher or acidic product on a stubborn stain, protect surrounding materials (metal fixtures, stone counters, wood trim) from contact.*

This guide offers general best practices for the care of Tesoro tile products. Cleaning and sealing product recommendations vary by manufacturer and formulation, so always follow the printed instructions on the product label if different than above guide and test any cleaner, sealer, or tool in an inconspicuous area before use on the full surface. Tesoro is not responsible for damage resulting from the use of incompatible or improperly applied cleaning and maintenance products.